Bureau Veritas Services

Move Forward with Confidence

# General Trade Services

## Guaranteeing the quality and integrity of your international transactions

## BUSINESS CHALLENGE

International trade is on the rise and involves an increasing number of players including traders, brokers, banks, insurance companies and public bodies at both national and international level. In any transaction where goods are bought and sold, there is a transfer of ownership. This is made more complicated by the fact that the transaction is taking place across different countries. The various parties need guarantees from an independent third party to provide reassurance of the conformity of goods.

## SOLUTION

**What are General Trade Services?**
General Trade Services are third party inspection or brand audit services based on visual aspects and appearance. These can be provided at any stage of the production process along the supply chain.
Main objectives:
- Verification of product compliance in terms of workmanship and quantity
- Reduction of production errors rate
- Rationalization of commercial practices and optimization production flow

**What are the key benefits?**
- Confidence in manufacturer's ability to deliver a product that meets your requirements.
- Minimize costs resulting from defects during the production process
- A guarantee for the buyer that the goods ordered are the goods shipped
- Ensure that goods or services meet current regulations and conform to contract specifications

### RELATED SERVICES

Bureau Veritas offers a wide range of services related to trade facilitation:

- Preshipment Inspection (PSI)
- Control by X-ray Scanner
- Verification of Conformity (VOC)
- VeriVALUE database
- SMART*Lane* (Bureau Veritas Risk Management Solution)
- Inspection of Agrifood & Commodities
- Crude Oil & Petroleum Products Inspection
- Inspection of Mineral Products
- Verification of Wood Products for Export
- Vehicle Inspection Services (VIS)
- Vehicle Damage Tracking (VDT)
- Vehicle Stock Control (VSC)
- Vehicle Lease Inspections
- Customs Classification Code Service (CCCS)
- Supply Chain Security Services (SCSS)
- Customs Trade Partnership Against Terrorism (C-TPAT)
- Monitoring of Transport Vehicles (Tracking)

Some of these services are built to be compatible and can be combined to generate efficiency, consistency and optimization.

## WHY CHOOSE BUREAU VERITAS?

**Reputation** ■ Bureau Veritas is one of the world's leading providers of import control and inspection services. Established in 1828, Bureau Veritas provides trade facilitation services on five continents.

**Our network** ■ Our global presence offers you the convenience of international expertise combined with local service where you need it.

**Personalized service** ■ Bureau Veritas adapts its services to your needs. We have developed and implemented several solutions to optimize efficiency, and to help companies integrate new stakes and transform them into operational results.

**Recognition** ■ Internationally recognized by the most important organizations, Bureau Veritas is certified ISO 9001:2000 and is an active member of IFIA (International Federation of Inspection Agencies).
The inspection activity of the Government Services & International Trade Division is accredited ISO 17020.

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## OUR APPROACH

The usual process is as follows:

• Definition of the scope of the mission
The client defines the framework and scope of the inspection mission with Bureau Veritas. This can include the specifications of the product to be inspected, the issuance of a check-list, and the definition of our involvement. The format of the reporting document is agreed with the client in order to meet expectations

• Mission
Once the scope of involvement has been defined, Bureau Veritas identifies the most appropriate inspector and sends him the inspection order with all the required information (technical details, specifications, check-list, etc).

• Reporting
As soon as the inspector has completed his mission he reports his findings and transmits them directly to the Bureau Veritas local office which will formalize the results for the client.
Detailed information on procedures in force in countries currently under contract is available from our local Bureau Veritas Offices.

## FAQ

**What specific services can be provided?**
Products can be inspected according to buyer, seller or retailer requirements:
• During the manufacturing process: compliance with product requirements in order to verify that the goods are produced within specifications given by the client. The objective is to evaluate the quality of the product to anticipate for its distribution.
• Final Random Inspection: Products are inspected at the end of the production to verify that they comply with specifications. Sampling and testing can also be performed.
• Pre-shipment inspection: The inspection is performed before shipment and includes quantity, packaging, marking, packing and labelling.
• Supervision of loading (includes container sealing, number of packing cases, marking, cleanliness, etc.)
• Discharge supervision
• Inventory of fixed assets and goods
• Network audit to verify conformity with company requirements in terms of visual, branding, reception, etc.

### CUSTOMER REFERENCE

Over the years, Bureau Veritas has earned the confidence of many leading companies including within International Trade.

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