

# **Consumer Products Services Overview**

Total solutions for all your quality assurance needs.

## **BUSINESS CHALLENGE**

The risks of doing business seemingly compound daily. Margins become tighter. Regulations change. Health and safety hazards abound. The public grows increasingly aware of safety and quality issues. A problem anywhere along your supply chain could easily damage your bottom line, your reputation, or your entire business. You require an effective means to deal with a diverse and growing array of challenges.

### **SOLUTION**

You need a partner with the experience and resources to address all your quality assurance and risk management needs across the globe. No company can do that quite like Bureau Veritas. As the world's leading concept-to-consumer quality assurance and compliance services provider, we can help you boost your bottom line and your peace of mind.

#### What are the key benefits?

- Testing and evaluations for quality, safety and regulatory compliance to worldwide standards
- Social audits to identify any unacceptable working conditions
- Factory inspections to pre-qualify suppliers or improve efficiency
- Security audits to verify regulatory compliance and speed customs processing
- Product design evaluations and engineering services to improve safety and performance
- Workmanship and reliability inspections to reduce returns
- Training and educational services to enhance staff capabilities



#### WHY CHOOSE BUREAU VERITAS?

**Reputation** – Bureau Veritas has been a respected name in the industry since 1828. Our Consumer Products Services division has successfully helped top manufacturers and retailers around the world better manage risk and achieve regulatory compliance for over 30 years.

**Worldwide Locations** – With over 700 offices and laboratories in 140 countries, including over 50 locations specializing in consumer products, Bureau Veritas offers you the convenience of global coverage with local service where you need it.

**Technical Knowledge & Leadership** – Our staff participate in the development of international, industry and regulatory standards worldwide, keeping you and us at the forefront of changes in safety requirements and testing methods.

**Personalized Service** – At Bureau Veritas, we are committed to meeting your evolving needs and helping you anticipate new market trends. We offer you customized and specialized services to meet your quality assurance needs throughout your supply chain. Providing you with the highest level of service is a priority for us.

**Move Forward with Confidence** 

## **OUR APPROACH**

Our goal is to help you make certain that your products and your team are meeting or exceeding expectations. And we strive to make your job easier in the process. We offer you vigilant oversight, rigorous testing, in-depth regulatory knowledge, proprietary IT systems, unparalleled experience, and an incomparable global network.

- **Best Practices:** Your program will be built on a solid foundation of best practices that have been identified over our many decades of quality assurance and risk management experience.
- Global Reach/Local Knowledge: In our worldwide locations, we recruit local professionals and train them thoroughly. This allows an intimate understanding not just of quality assurance and risk management issues, but of local customs and concerns. This local insight improves your ability to work effectively with your international suppliers.
- Experience, Insight, Integrity: Our people don't just know worldwide regulations and industry standards; in many cases, they help to create them. We recruit top people in the various consumer products industries and train them extensively on quality assurance and risk management techniques. Then we continually educate our staff to the latest technologies and regulations. You'll find that whatever your area of consumer products, our people have impressive levels of knowledge.
- Recognized Capabilities: Our laboratories are accredited by the largest national and international bodies and, of course, we operate in the only way an effective risk management organization can: with fairness, honesty, and the dedication to perform each task fully and effectively.

#### The Industries We Serve

Our Consumer Products group has experience in a wide variety of products including:

- Electrical and Electronics
- Hardlines/Hard Goods including furniture, housewares, jewelry, sporting equipment, etc.
- Softlines/Textiles including shoes, accessories and home goods
- Toy and Juvenile Products

#### FAQ

## ${\bf Can\ Bureau\ Veritas\ assess\ my\ products\ for\ compliance\ with\ chemical\ regulations?}$

At Bureau Veritas, we offer comprehensive services for all your chemical concerns. Our laboratories are experienced in identifying hazardous chemicals and restricted substances. We can identify regulatory requirements for your products, along with offering testing, consultation and evaluation services that can help you comply with regulations worldwide, improve product quality, and help minimize recalls.

