



**BUREAU
VERITAS**

Bureau Veritas Consumer Products Services

Supply Chain Risk Management:

*Added value, optimised profits,
faster to market*



THE CHALLENGE

The risks of doing business seemingly compound daily. Margins become tighter. Regulations change. Environmental, ethical and health, safety and quality challenges abound. The public are growing increasingly aware of these issues and increasingly governments are starting to adopt more meaningful legislation. A problem anywhere along your product life cycle could easily damage your bottom line, your reputation, or your entire business. You require an effective approach to deal with a diverse and growing array of challenges throughout your product life cycle and your supply chain.

OUR APPROACH

Bureau Veritas' SCRM approach is the delivery of integrated services throughout the product life cycle and supply chain to mitigate and manage supply chain risks covering issues such as quality, safety, social, environmental and economic. Our solution assists the whole consumer product supply chain in overcoming their selling and sourcing hurdles. We deliver individual services or a full package solution throughout the product life cycle, including:

- **Design Solutions:** country & design evaluations, ecodesign / life cycle analysis
- **Sourcing Solutions:** factory capacity and capability assessment, product comparison testing and benchmarking, risk assessment
- **Pre-Production Solutions:** raw material and product test, factory assessment and social accountability audit
- **Manufacturing Solutions:** testing & inspection, mill improvement program
- **Shipping Solutions:** package testing and loading check
- **Retail and Brand Solutions:** unloading check, policy setting, supply chain performance management / benchmarking, failure and returns analysis

SCRM BENEFITS

Through addressing product and supply chain risk, effective implementation of a SCRM approach can:

- Reduce your returns rate through improved quality control
- Reduce recalls through enhanced safety measures
- Improve customer relationships through demonstrable environmental and social compliance/on-time delivery



OUR SOLUTIONS

■ Company wide solutions

- Country Evaluation Study: advice on regulations and standards
- Policy Development & Sourcing Guidance
- Supply Chain Training
- BV One Source, our proprietary knowledge management platform covering testing, inspection and audit results
- Supply Chain Performance Management: supplier benchmarking, returns analysis

■ **Corporate Social Responsibility** – The management of social, environmental and economic risks. Our Environmental Sustainability & Social Accountability services include:

- Ecodesign / Life Cycle Analysis Software
- Restricted Substance List Development
- Chemical Management System Audit
- Social Accountability Audit
- Restricted Substance Testing
- Energy Consumption Testing

■ **Supply Chain Quality Management** – The effective management of safety, quality and economic risks. Services include:

- Design Evaluation / FMEA
- Risk Assessment / Process Control Plan
- Factory Assessment
- Product Benchmarking / Comparison Test
- Inspections (Initial, During and Final)
- Raw Material and Finished Product Testing
- Loading / Unloading Check

5-STEP APPROACH

- **Step 1- Market study and policy setting:** advice on market access requirements in selling regions. We can also help set your compliance policy based on regulatory, product and suppliers' risks
- **Step 2 – Training and communication:** education of supply chain and internal teams to align the whole supply chain to the policy
- **Step 3 – Preparation and planning:** factory assessments, design evaluations and the development of a risk matrix and process control plan to recommend the level of production control required
- **Step 4 – Control & evaluation/validation:** the implementation of a test and inspection programme to validate conformity of products at production.
- **Step 5 – Situation analysis and improvement:** Our knowledge improvement platform, BV One Source, allows you to benchmark the performance of your supply chain against industry averages. Our key account management team work with you to review returns and supply chain performance in order to improve QA/QC approach

CONTACT US

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